APPENDIX G

Cindy Foust

From: Fowler, Brad D. <Brad.D.Fowler@nccourts.org>

Sent: Monday, August 9, 2021 4:49 PM

To: Walter Brock

Cc: Gordon Brown; Wright, Melvin F.

Subject: RE: Odyssey ICMS and Secured Leave Requests

Mr. Brock,

Please see below for some information on Odyssey and how Secured Leave requests might be handled.

Odyssey will be rolling out in 12 tracks through mid-2024.



Brad Fowler Chief Business Officer North Carolina Judicial Branch O 919-890-1223 M 919-637-3460 F 919-890-1911

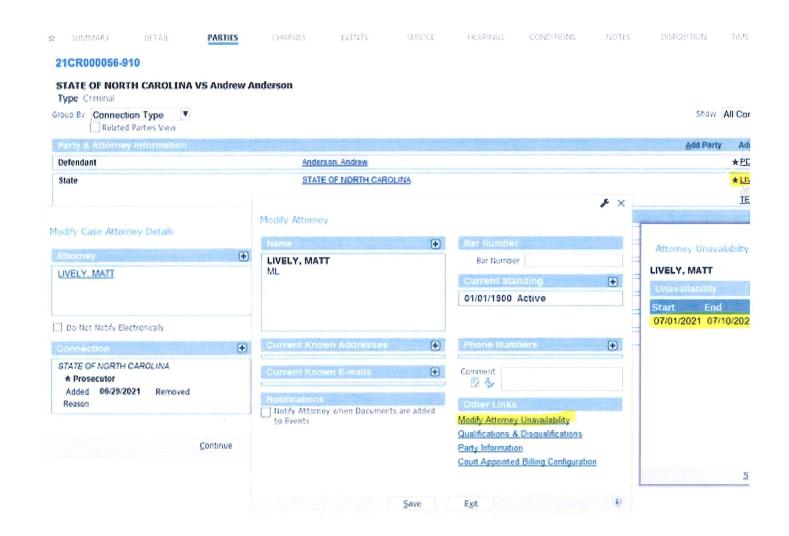
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Brad,

Yes, it is possible to set a period of attorney availability. The attorney unavailability can be added to the attorney party record (see 1st screenshot below). Since the availability is added to the party record it is system-wide and cannot be different for each county. When a user attempts to schedule a hearing that overlaps with the unavailability, Odyssey will present the user with a warning message (see 2nd screenshot below).

Adding unavailability to the attorney party record:



Attempting to schedule a hearing that overlaps with attorney unavailability presents the user with a warning message like in the screenshot below:

*

21CR000056-910

STATE OF NORTH CAROLINA VS Andrew Anderson

Type Criminal

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		CRIM	1 #2 (OCR2)	No Judicial	Officer	No Loc	cation			

From: Fowler, Brad D. < Brad.D.Fowler@nccourts.org>

Sent: Wednesday, July 7, 2021 9:08 AM

To: Wolff, Dean < Dean. Wolff@tylertech.com >

Cc: Campos, Cindy < Cindy. Campos@tylertech.com >; Jackson, Melissa S. < melissa.s.jackson@nccourts.org >; Taylor, Faith

<Faith.Taylor@nccourts.org> Subject: Attorney scheduling

Dean,

Is it possible in Odyssey for an attorney to set a period of unavailability – for example, off 7/1 - 7/10 – and either Odyssey prevent them from being scheduled for a hearing (or at least provide a warning to the staff member scheduling them)?

Is any unavailability entered valid statewide or would it have to be entered in each county where they practice?



Brad Fowler Chief Business Officer North Carolina Judicial Branch O 919-890-1223 M 919-637-3460 F 919-890-1911

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From: Walter Brock < Walter. Brock@youngmoorelaw.com>

Sent: Sunday, August 8, 2021 4:54 PM

To: Fowler, Brad D. <Brad.D.Fowler@nccourts.org>

Cc: Gordon Brown <gbrown@brownandbunch.com>; Wright, Melvin F. <Melvin.F.Wright@nccourts.org>

Subject: FW: Odyssey ICMS and Secured Leave Requests

Mr. Fowler

I am working with Gordon and Mel and others on a State Bar Council subcommittee to update the secure leave rules. I have spoken with Cindy Blackwell about the possibility of a state-wide repository of secure leave notices, and she indicated that AOC was exploring the technical feasibility of that. I received a phone message from her that she recently retired, and she suggested that I contact you about how that repository would work.

Our subcommittee is meeting on Tuesday afternoon, and I would appreciate a call before then so that I can get some details from you of where AOC's exploration stands.

I look forward to hearing from you.

Best regards,

Walter



WALTER E. BROCK, JR. | Shareholder

Young Moore and Henderson, P.A. 3101 Glenwood Ave, Ste 200, Raleigh, NC 27612 main (919) 782-6860 | direct (919) 861-5119 | mobile (919) 815-1409

Walter.Brock@youngmoorelaw.com | www.youngmoorelaw.com | Download Vcard















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----Original Message----

From: Walter Brock < Walter. Brock@youngmoorelaw.com>

Sent: Tuesday, July 13, 2021 5:30 PM

To: 'Blackwell, Cynthia G.' < Cc: Wingfield, Maureen F. < Maureen.F.Wingfield@nccourts.org>

Subject: RE: Odyssey ICMS and Secured Leave Requests

Ms. Blackwell

Understood. Mel is on our State Bar committee, and he is aware of my efforts.

Walter

WALTER E. BROCK, JR. | Shareholder Young Moore and Henderson, P.A.

3101 Glenwood Ave, Ste 200, Raleigh, NC 27612 main (919) 782-6860 | direct (919) 861-5119 | fax (919) 782-6753 Walter.Brock@youngmoorelaw.com | www.youngmoorelaw.com | Download Vcard

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From: Blackwell, Cynthia G. < Cynthia.G. Blackwell@nccourts.org>

Sent: Tuesday, July 13, 2021 2:31 PM

To: Walter Brock < Walter. Brock@youngmoorelaw.com >

Cc: Wingfield, Maureen F. < Maureen.F. Wingfield@nccourts.org>

Subject: RE: Odyssey ICMS and Secured Leave Requests

Mr. Brock,

Thank you for offering the assistance of your study group. To ensure we respect our governance process and the work of established committees, please reach out to Mel Wright to determine next steps and coordination of efforts. You likely know him well but just in case, his email address is Melvin.F.Wright@nccourts.org and his phone number is (919)890-1456.

Take care.....cb

----Original Message-----

From: Walter Brock < Walter. Brock@youngmoorelaw.com>

Sent: Tuesday, July 13, 2021 9:57 AM

To: Blackwell, Cynthia G. <Cynthia.G.Blackwell@nccourts.org> Cc: Wingfield, Maureen F. <Maureen.F.Wingfield@nccourts.org>

Subject: Re: Odyssey ICMS and Secured Leave Requests

Ms. Blackwell

Thank you for your email and for exploring how secure leave can be implemented state-wide. I am very pleased that the case management system will support secure leave. There are details to understand and discuss on how our study group can help propose rules to adapt to using the case management system as it rolls out.

I would like to set up a call with you and Ms Wingfield in the next week or so.

Best wishes,

Walter E. Brock, Jr. Young Moore and Henderson, PA

Direct: 919-861-5119 Cell: 919-815-1409

On Jul 13, 2021, at 9:40 AM, Blackwell, Cynthia G. <Cynthia.G.Blackwell@nccourts.org> wrote:

Good morning Mr. Brock,

I hope you're doing well. I'm sorry it's taken me a bit to get back to you but I have good news. The Odyssey Integrated Case Management System will support a secured leave process. Simply put, the attorney party record can be updated to show the attorney "unavailability" for a set period of time. Setting the attorney unavailability on the attorney party record makes it visible system-wide and while it does not prohibit a hearing being scheduled it does result in a warning message appearing to the user attempting to schedule the hearing for an overlapping date.

We have some work to do on our end to develop the business processes and training to support managing secured leave requests in Odyssey but it is on our radar to be implemented. Thank you for raising the excellent question. Please feel free to reach out to Maureen Wingfield (cc'd on the email) or me if you have any further questions.

Best regards,

Cynthia Blackwell

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Cindy Foust

From:

Wright, Melvin F. <Melvin.F.Wright@nccourts.org>

Sent:

Wednesday, September 1, 2021 9:41 AM

To: Subject: Gordon Brown

Secured Leave

I just spoke with Brad Fowler and he believes a one-time posting is very possible. He is going to talk with Judge Heath (Exec Dir of AOC) about the best way to do this. It could be done with a person here at AOC or it could remain with someone in the Clerk's office. He will be back in touch. Thanks, Mel

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Cindy Foust

From:

Wright, Melvin F. <Melvin.F.Wright@nccourts.org>

Sent:

Friday, September 3, 2021 9:19 AM

To:

Gordon Brown

Cc:

Elliott, Erin R.; Henderson, Liz

Subject:

FW: Secured Leave

Gordon, please see emails below. Thanks, Mel

From: Wright, Melvin F.

Sent: Friday, September 3, 2021 9:14 AM **To:** Howell, Cheryl D. <howell@sog.unc.edu>

Subject: RE: Secured Leave

Thanks Cheryl, I will pass this on to the committee. My best, Mel

From: Howell, Cheryl D. < howell@sog.unc.edu> Sent: Thursday, September 2, 2021 5:34 PM

To: Wright, Melvin F. < Melvin.F. Wright@nccourts.org>

Cc: Elliott, Erin R. < Erin.R. Elliott@nccourts.org>; Henderson, Liz < nys@sc.nccourts.org>; Gordon Brown

<gbrown@brownandbunch.com>
Subject: RE: Secured Leave

Hello Mel.

I spoke to the Chief District Court judges today about the Secured Leave Policy. The general response was that the policy works well and they support the concept of a one-time online posting. However, a significant number of chiefs said would like the policy continue to require attorneys to send the notice to all counties where they practice until there is a full implementation of Odyssey across the state or at least until all courtrooms in the state have internet access to the online posting.

Cheryl

From: Wright, Melvin F. < Melvin.F. Wright@nccourts.org>

Sent: Wednesday, September 1, 2021 10:20 AM **To:** Howell, Cheryl D. howell@sog.unc.edu>

Cc: Elliott, Erin R. < Erin.R. Elliott@nccourts.org >; Henderson, Liz < nys@sc.nccourts.org >; Gordon Brown

<gbrown@brownandbunch.com>

Subject: Secured Leave

Hi Cheryl, I hope you are doing well. I am writing to get your opinion regarding possible changes to our Secured Leave policy. Although this policy has been very successful and has gained national attention over the last 20 years, there are some things that could be improved. 90 days notice and posting notice in multiple counties are two things that are being addressed. I have spoken with Brad Fowler at AOC and he indicates that with the new changes that are on the way (eCourts & Odyssey) a one time posting is possible. Our committee wanted to be sure that our Judges are aware of this discussion and that they will let us know of any concerns they may have. Thanks for all you do and please let me know if there are any particular issues the Judges would like to address. My best, Mel

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